

DACT Fire & Security continues to monitor the Coronavirus (COVID-19) situation and the safety of our employees and customers. Since DACT Fire & Security provides on-site support for you, we want to outline some of the precautions we are taking.

Our main commitment to our customers is to ensure they remain compliant and we will work with them to ensure their servicing schedule is kept up to date, whilst keeping their health at the forefront of our minds.

Health and safety underpins everything we do in our industry. However, we would like to further re-assure our customers and employees that we are doing everything possible to protect them

We are asking employees to take precautions, such as avoiding people who are sick and frequently washing their hands, and to follow the [World Health Organization \(WHO\) guidelines](#). This includes all employees, including those who visit customer sites.

All our Technicians have disposable gloves, masks, wipes or antibacterial gel which will be used whilst on-site, and disposed of afterwards.

DACT Fire & Security continues to comply with all instructions from national and local authorities regarding travel restrictions, self-isolation, reporting and other health precautions. Any DACT employee who travels for personal reasons to quarantined areas or those designated by WHO as high-risk, are required to self-isolate (or work from home if possible) for 14 days after their return.

Should one of our employees either test positive or suspect they have been exposed to this virus, we will inform you as soon as possible if they have been on your site within the last 7 days.

We expect our employees to be honest about their health and travel history for their safety and for those with whom they might come in contact. We also ask customers to immediately inform DACT if there is a confirmed Coronavirus case at their location.

We thank you for your continued business and support.